

WILMINGTON UNIVERSITY  
COLLEGE OF SOCIAL & BEHAVIORAL SCIENCES  
BASIC COURSE INFORMATION

COURSE TITLE: Crisis Intervention  
COURSE NUMBER: PSY 412

I. COURSE DESCRIPTION

This course uses a theoretical approach to crisis intervention in social, therapeutic, and business settings. GOAL A:

The student will demonstrate an understanding of an effective model for crisis intervention.

Learning Outcomes The student will:

- A-1 Review and describe literature about crisis intervention.
- A-2 Describe steps in a model drawn from the literature.
- A-3 Plan for use of the model applied to a specific problem type
- A-4 Describe how the model adjusts to different situations.
- B-1 Demonstrate skills such as de-escalation, active and reflective listening.
- B-2 Develop plans for institutional response to crisis including getting backup.
- B-3 Demonstrate ability to work effectively in a team.
- B-4 Explain the value of appropriate supervision in a crisis situation.

