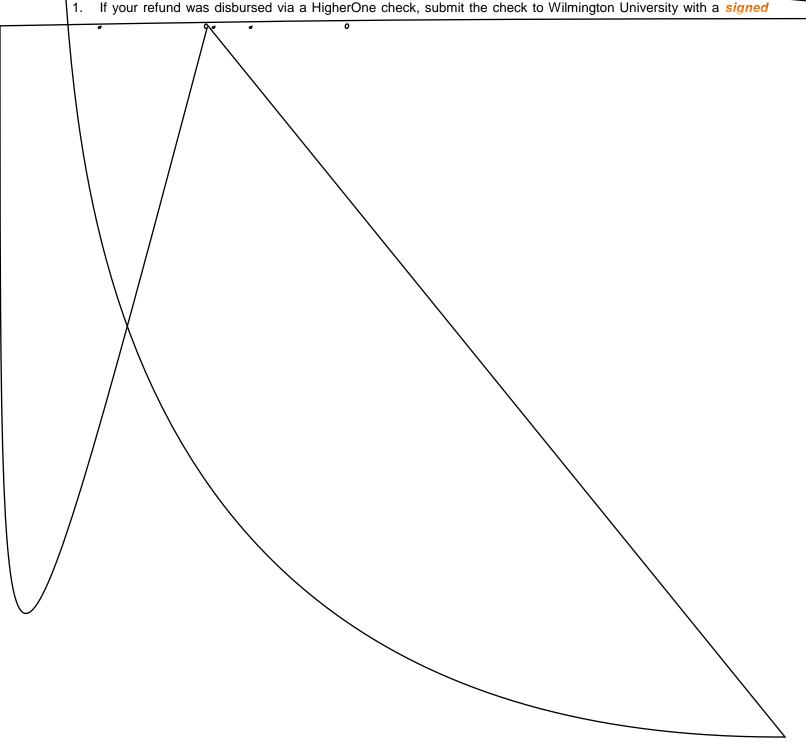
Wilmington University will assist you in returning a credit balance from your student billing ledger to your lender for either a federal student loan or a private education loan within the <u>current</u> academic year (11-12) by submitting a "Loan Change Request" form to the Financial Aid Office (FAO). Once you have submitted this form, your request will be processed, and you can review your loan return information by accessing your WebCampus account. In addition, you will receive a letter from Wilmington University confirming the return of the federal or private loan funds.

If Wilmington University has already disbursed your term's refund and you wish to return that amount to your lender, kindly follow these simple instructions:

4. If your refund was dishursed via a HigherOpe shock submit the shock to Wilmington Hairagain with a single



TDD/TTY: 800/855-2880 outside New York State

Office Hours: 8:00 a.m. - 11:00 p.m. (ET), Monday through Friday.

ESA/Edfinancial Phone: 855/337-6884 Fax: 865/692-6348 TDD/TTY: 855/337-6884

Overseas borrowers: 855/337-6884 Web site: www.edfinancial.com/DL

Contact Us Page: www.edfinancial.com/Contact

Office Hours: 8:30 a.m. - 8:00 p.m. (ET), Monday through Thursday. 8:30 a.m. - 6:00 p.m. (ET), Friday.

FedLoan Servicing (PHEAA)

Phone: 800/699-2908 Fax: 717/720-1628 TDD/TTY: 800/722-8189

Overseas borrowers: 717/720-1985 Web site: www.myfedloan.org

Office Hours: 8:00 a.m. - 9:00 p.m. (ET), Monday through Friday.

Granite State - GSMR Phone: 888/556-0022 Fax: 603/227-5415

TDD/TTY: A borrower who is hearing-impaired may e-mail dlcustomerservice@gsmr.org for assistance.

Overseas borrowers: 603/227-5321

Web site: www.gsmr.org

E-mail: dlcustomerservice@gsmr.org

Office Hours: 8:00 a.m. - 6:00 p.m. (ET), Monday through Friday.

Great Lakes Educational Loan Services, Inc.

Phone: 800/236-4300 TDD/TTY: 800/236-4300

Overseas borrowers: 608/246-1700 Web site: www.mygreatlakes.org

Office Hours: 7:00 a.m. - 8:45 p.m. (CT), Monday through Thursday. 7:00 a.m. - 5:45 p.m. (CT), Friday.

**MOHELA** 

Phone: 888/866-4352 TDD/TTY: 636/532-5189

Overseas borrowers: 888/866-4352

Web site: www.mohela.com

Office Hours: 8:00 a.m. - 8:00 p.m. (CT), Monday through Thursday. 8:00 a.m. - 5:00 p.m. (CT), Friday.

Nelnet

Phone: 888/486-4722 Fax: 877/402-5816 TDD/TTY: 888/486-4722

Overseas borrowers: 303/696-3625

Web site: www.nelnet.com

Office Hours: 24 hours a day, 7 days a week.

Sallie Mae

Phone: 800/722-1300

Fax: 866/266-0178 (within United States)
Fax: 570/706-8563 (outside United States)

TDD/TTY: 877/713-3833

Overseas borrowers: If toll-free (no cost per call) number cannot be accessed, use 317/806-0580 (cost per call)

Web site: www.salliemae.com

Office Hours: 8:00 a.m. - 9:00 p.m. (ET), Monday through Thursday. 8:00 a.m. - 8:00 p.m. (ET), Friday.

If you have any additional questions, please contact Wilmington University's Information Center at 302-356-4636.